

Call No. 4/2026 - Recruitment and Collaboration with Intercultural Mediators under Fixed-Term Contracts and Independent Services Contracts – Intercultural Mediators_2026

METAdrasi is an award-winning humanitarian organization recognized for its work, aiming to fill critical and substantial gaps in the reception and integration of refugees and migrants in Greece. Since its establishment in 2010, it has developed pioneering initiatives focused on the following areas: interpretation, protection of unaccompanied minors, support for vulnerable groups, legal representation, education, and integration.

Project Description:

METAdrasi, as a provider of intercultural mediation services, announces job openings for Intercultural Mediators within the framework of the projects entitled: a) **"Provision of Intercultural Mediation Services in Health Services in the South Aegean Region", with the code OPS 6038300**, under the "South Aegean 2021-2027" Program and b) **"METAdrasi – Provision of Intercultural Mediation Services in Health Services in the Attica Region", with the code OPS 6039204**, under the "Attica 2021-2027". The projects are co-funded by the European Social Fund (ESF+).

The action concerns the provision of intercultural mediation services in the Health Sector. Intercultural mediation is essential to facilitate communication between migrants and refugees and doctors, nursing staff, and hospital and healthcare administration, contributing to equitable access to healthcare services and improving the quality of care provided. Intercultural mediation services (both in-person and remote) are expected to be provided in the South Aegean Region and the Attica Region serving a large number of migrants and refugees.

Languages for Intercultural Mediation Services:

The job positions announced by METAdrasi are as follows:

1. Arabic
2. Amharic
3. Vietnamese
4. Georgian
5. Indonesian
6. Chinese/Mandarin
7. Kurmanji



8. Lingala
9. Bengali
10. Nepali
11. Nuer
12. Dari
13. Uzbek
14. Urdu
15. Ukrainian
16. Punjabi
17. Pashto
18. Russian
19. Somali
20. Sorani
21. Tigrinya
22. Turkish
23. Farsi
24. Hindi

Candidates are required to be native speakers of at least one of the above-mentioned languages and fluent in English, which will be the language of the seminars and the target language for interpretation.

No	Number of Positions	Specialty / Justification for Recruitment	Employment Type
1	As needed	In-person Intercultural Mediators – Attica Region. Phase A' languages: Arabic, Urdu, Bengali, Farsi, with the possibility of modifying languages according to the needs of the healthcare facilities	Fixed-term employment contract (FTC), full-time, six-day work week
2	As needed	Remote or in-person Intercultural Mediators – South Aegean and Attica Region. Indicative languages: the twenty- four (24) listed above	Independent Services Contract*



*** Note regarding employment type:** The independent services contract for additional Intercultural Mediators is intended to cover specific language needs of the project and limited work scope, where establishing FTC positions is not necessary. The choice of contract type is based on operational and project requirements and does not grant the right for conversion or renewal of the contract.

Required Qualifications:

- At least one (1) year of experience in intercultural mediation and/or interpretation (with submission of relevant evidence, e.g., individual contracts)
- Greek citizens or legally residing foreigners in the EU

Preferred Qualifications:

- Training in intercultural mediation and interpretation from a public or private entity within the last twelve (12) months
- Very good knowledge of English at C1 level (language proficiency certificate)
- Excellent knowledge of the requested cultural mediation language (secondary education diploma from the country of origin)
- Certification or diploma in interpretation from a public or private entity in Greece or abroad

Job Duties:

- Facilitating language communication through interpretation
- Translating forms and documents for healthcare facilities
- Providing intercultural mediation (remote or in-person) to improve patient service
- Assisting and guiding migrants and refugees (informing them of their rights, obligations, and healthcare access procedures)
- Recording intercultural mediation activities in a weekly work log
- Maintaining daily attendance records

Note: Candidates who do not meet the preferred qualifications must attend two (2) METAdrasi Training Seminars:

a) Interpretation in Health Services Seminar (18 hours) and

b) Intercultural Mediation in Health Services Seminar (12 hours)



After completing the seminars, participants must pass written and oral exams organized by METAdrasi. Candidates who meet the above qualifications may submit their application, attaching the required documentation, via the online form.

Application Procedure:

This call for expressions of interest is posted online on the organization's website for at least 10 days. The deadline for applications is **March 29, 2026**. Applicants are asked to complete the [online form](#) and send their CV and motivation letter via email to intercultural.mediation@metadrasi.org with the subject: **"Intercultural Mediators_2026"**.

All applicants will receive a confirmation email for the receipt of their application. If requested, candidates must be able to provide the following, for both the recruitment process and registration in the NGO Members Registry of the Ministry of Migration and Asylum (KYA no. 10616/2020/B' 3820):

1. Copy of ID card, residence permit, and/or certified passport
2. Copies of Tax Identification Number, Social Security Number (IKA), and AMKA
3. Criminal record certificate proving no disqualifying offenses
4. Declaration that no final conviction exists for criminal offenses (excluding minor traffic violations, public disturbance, begging, and other minor offenses)
5. Bank account details
6. Work experience certificate
7. Family status certificate
8. Criminal record certificate (issued within 3 months)

Selection Criteria:

Each candidate who submits an online application and meets the required qualifications will receive a phone call from METAdrasi to conduct a brief interview and explore participation in the two seminars (Interpretation and Intercultural Mediation). Candidates must attend the Interpretation Seminar (1st Seminar) fully to complete their training and qualify for the written exams. A candidate is considered successful with a score of 75% or higher on the written exams. After passing the written exams, candidates take the oral exams, where a score of 70% or higher is required to pass.



After successfully completing the first seminar, candidates must attend the Intercultural Mediation Seminar (2nd Seminar), following the corresponding training and written exams process, without an oral exam. Upon completing and passing both seminars and the required exams, candidates are included in METAdrasi's Register of Interpreters and Intercultural Mediators.

Finally, METAdrasi's HR Department contacts the candidate to finalize recruitment either under a fixed-term employment contract or an independent services contract.

Start of Collaboration – Duration:

Personnel recruited for the following positions:

No	Number of Positions	Specialty / Justification for Recruitment	Employment Type
1	As needed	In-person Intercultural Mediators – Attica Region. Phase A' languages: Arabic, Urdu, Bengali, Farsi, with the possibility of modifying languages according to the needs of the healthcare facilities	Fixed-term employment contract (FTC), full-time, six-day work week
2	As needed	Remote or in-person Intercultural Mediators – South Aegean and Attica Region. Indicative languages: the twenty-four (24) listed above	Independent Services Contract*

Personnel will be employed under a full-time fixed-term employment contract (FTC), six-day work week) or an independent services contract lasting one (1) or two (2) months, with the possibility of renewal.